

## **PayPal FAQs for Ryan's Run**

### **What if I do not have a PayPal account?**

- A. You don't need one! You can pay through PayPal as a guest and simply enter your name, address, and payment information after you click on the "Pay via PayPal" button at the bottom of the association web site.

### **What payment types does PayPal accept?**

- A. On our PayPal page you can choose "Donate with PayPal" or "Donate with a debit or credit card". PayPal accepts verified U.S. bank accounts, credit cards, and transfers from your available PayPal account balance. Credit cards currently accepted include Visa, MasterCard, Discover, American Express, Diners Club, and JCB. Debit cards with either a Visa or MasterCard logo are supported and treated just like a credit card.

### **What "Address" should I use?**

- A. \*\*\* Important \*\*\* So that we know what property the payment is for, you must check "Share your mailing address with Ryan's Run Homes Association, Inc so they can acknowledge your donation." before you click "Donate Now". If your billing address is different from your Ryan's Run home address, be sure to include your phone number, so if there are any questions we can give you a call.

### **Will the homes association have access to my credit card information?**

- A. No, only PayPal has access to your credit card information. When a payment is successfully made, the homes association receives a message containing only your name, contact information, address, and the amount paid. At no time will the homes association ever see or have access to your credit card information. That's one of the benefits of running the transactions through PayPal.

### **What if I own multiple homes in the neighborhood?**

- A. You will need to either mail in a check, with a separate listing of what properties the payments should be applied to, or create multiple on-line payments, with each having a separate "Address" so that we know what specific property that individual payment should be applied to.

### **Does the Homes Association collect any type of fee or charge interest for making an on-line payment?**

- A. No. The only fee charged is by PayPal (about 3 or 4% of the transaction amount.) This is the fee the credit card companies charge to use their service. No other interest or convenience fee is collected by the homes association.